

**NEW CUSTOMERS**

## INFORMATION SHEET

Many New Hampshire cities and towns have launched Community Power programs, establishing a new, locally controlled option for default electricity supply service.

In enacting Community Power (RSA 53-E) the NH General Court aims to allow communities to lower electric costs and adopt voluntary, cost effective and innovative solutions to local needs with careful consideration of local conditions and opportunities.

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| **Source** | **Delivery** | **Community** |
| **Community Power** purchases electricity from the sources you choose. | **Local Utility Companies** deliver the electricity using the same power lines and billing mechanisms. | **Energy Customers** save money, access new rates & products, and choose how much renewable electricity to buy |

Our town has joined the Community Power Coalition of New Hampshire, a nonprofit power agency created by New Hampshire municipalities and counties.

Prior to launch of a Community Power program, all eligible customers are mailed notifications and provided the opportunity to opt-in or opt-out of the program, depending on whether they currently take service from a Competitive Electric Power Supplier or are on default service provided by local electric distribution utilities.

Any new customers that move into the municipality in the future will be automatically eligible to receive default service from the Community Power program and will be sent a notification in the mail. Customers who have recently returned to their utility default energy service from a competitive option will receive similar notices. Customers who have previously opted out of Community Power will not be notified or enrolled.

All customers supplied electricity from Community Power programs are free to switch back to the utility-provided default service, or to take service from a Competitive Electric Power Supplier, by opting-out of the program and switching suppliers in advance of their next billing cycle.

To sign up before the automatic enrollment, contact us at info@CommunityPowerNH.gov or 1-866-603-7697 (POWR). You will need your electric utility account number to enroll. We offer several options for renewable energy.

For additional information, visit www.CommunityPowerNH.gov/faqs