

PUBLIC MEETING NOTICE

Member Operations and Engagement Committee

10:00 A.M. Tuesday, September 6, 2022

Dover City Hall, Council Conference 288 Central Ave., Dover, NH 03820

This meeting is open to the public pursuant to RSA 91-A.

The Community Power Coalition of New Hampshire is a non-profit corporation that operates as a governmental instrumentality pursuant to a Joint Powers Agreement between 18 municipalities and one county, in accordance with NH RSA 53-A and RSA 53-E.

Additional information: https://www.cpcnh.org

Notice & virtual access: https://www.cpcnh.org/calendar

Virtual Access:

https://us06web.zoom.us/j/86594684665?pwd=NFNXbS81SForb3RuWEhlaS9 RbldGdz09 | Meeting ID: 865 9468 4665 | Passcode: 467234

CPCNH Member Operations and Engagement Committee, 9/6/22

AGENDA

- 1. Welcome & Housekeeping
 - a. Rollcall, quorum confirmation (1/3 of 10), consensus on agenda
 - b. Approval of 2022-06-14_Member Operations and Engagement Committee_Draft Minutes WORD (**Action by Unanimous Consent**)
 - c. Update: Lebanon CP Approved; EAP approvals, JPA amendment
- 2. Resourcing Member Services Requirements
 - a. Update: Clean Energy NH proposal and Risk Management Committee 8/30 Recommendation on Member Services:
 - "Recommend that the Board enter into contract negotiations with Clean Energy NH for the provision of Member Services, with the understanding that there will be internal oversight of the service area and with the expectation that CPCNH intends to eventually internalize member services capacity."
 - b. Discussion of Committee Chair Memo on Resourcing Member Services Requirements (ATTACHMENT)
- 3. Review, Comment & Approval of Updated Educational Materials
 - a. Template Public Hearing Presentation Deck
 - b. Template Frequently Asked Questions & Handouts
 - c. Other Materials
- 4. Discussion of Pre-Launch Community Engagement Planning
 - a. Required mailed customer notifications and public hearings
 - b. Local media and community network engagement strategy
 - c. Logo and website development
 - d. Key policies and agreements (Cost Sharing Agreement; Energy Risk Management Policy; Financial Reserves Policy)
- 5. Next MOEC Meeting: Tuesday October 11
 - a. Introduce vendors; invite Board
- 6. Adjournment (Action by Unanimous Consent)