



**COMMUNITY
POWER COALITION
OF NEW HAMPSHIRE**

MEMBER OUTREACH AND ENGAGEMENT COMMITTEE MINUTES

Meeting Type: **Member Outreach and Engagement Committee**
 Meeting Location: **Loudon Town Clerk, 2nd Floor, 55 S. Village Rd #2,
 Loudon, NH 03307**
 Meeting Date: **Tuesday, October 10, 2023**
 Meeting Time: **Noticed for 10:00 AM**

CPCNH Member Outreach & Engagement Committee, Appointed 4/21/23

| Member | Name | Present/Absent |
|--------------|--|-------------------|
| Rye | Lisa Sweet, Director (Committee Chair) | Present |
| Rye | Howard Kalet, Member Rep | Present (virtual) |
| Durham | Steve Holmgren, Director | Present (virtual) |
| Newmarket | Joseph Lamattina, Director | Present |
| New London | Jamie Hess, Director | Absent |
| Enfield | Jo-Ellen Courtney, Member Rep | Present |
| Pembroke | Jackie Wengenroth, Member Rep | Present (virtual) |
| Hudson | Craig Putnam, Member Rep | Present (virtual) |
| Peterborough | Bruce Tucker, Director | Present (virtual) |

Also Attending:

- CPCNH Staff: Henry Herndon, Director of Member Services
- CPCNH Members: Clifton Below, Lebanon; John Snowdon & Mark Terry, Westmoreland; Craig Putnam and Karl Huber, Hudson; Davide Moore and Paul Deschaine, Stratham; David Hemenway, Webster; Steve Fournier, Newmarket; Dori Drachman, Peterborough
- RBG: Andrew Hatch, Outreach Coordinator
- CENH: John Kondos, Katrin Kasper, Melissa Elander
- Bfresh: Tom DeRosa

MINUTES

1. Welcome & Housekeeping

Committee Chair Sweet opened the meeting at 10:00am.

2. Approval of 9/12/23 draft minutes (Action)

Member Jo-Ellen Courtney moved to approve the 9/12/23 minutes with the corrected link. Seconded by Director Lamattina. Hearing no objection, Committee Chair Sweet declared the minutes approved by unanimous consent.



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3. Member Services Update & Media Strategy — 10:10 am – 10:30 am

Director Lamattina moved to recommend the Board authorize the CEO to administer and execute the Public Engagement Strategy as presented in the September Board Meeting Packet. Seconded by Member Craig Putnam. Motion carried unanimously on a rollcall vote 8-0.

Henry Herndon provided a verbal report summarizing the activities of the Member Services Team. Cheshire County is launching as the first County-style Community Power program and public and media engagement activities are ongoing, with good coverage in various news outlets.

The Committee discussed the following open questions regarding Net Metering for Community Power customers:

- ⚡ What's the one sentence to one paragraph describing the Net Metering situation?
- ⚡ What's the message to Net Metering customers?
- ⚡ How does CPCNH advocate for change? Help us advocate for change?

The Committee discussed possible November agenda topics including:

- ⚡ Member Reporting – Required and Desired
- ⚡ Member Communications folder
- ⚡ OPERATE phase
- ⚡ Targets for growth of membership

4. LAUNCH Workshop 10:30 am – 12:00 pm

Henry Herndon presented on the Wave 2 Launch Authorizations (Context; Policies for Rates, Risk, Reserves, and Data Protection; Cost Sharing Agreement and Member Services Contract; Working Schedule of Milestones). The [recording is available here](#), and [the slides are available here](#).

Clean Energy NH will host a virtual Public Engagement Kick Off Meeting at 5PM on Tuesday December 5th for both Wave 2 and Wave 3 to outline Strategies & Action Plans for Public Engagement.

5. Adjourn, next meeting November 14

Member Putnam moved to adjourn. Director Lamattina Seconded. Hearing no objection, Committee Chair Sweet declared the meeting adjourned at 11:51am.